INDEX TO EXHIBITS

- A. Docket Sheet, Circuit Court of Kanawha County
- B. Copy of Complaint
- C. Summons to Federal Home Loan Mortgage Corporation and Proof of Service
- D. Summons to ABN AMRO Mortgage Group, Inc. and Proof of Service
- E. Memorandum to Circuit Clerk for instituting Civil Action
- F. Affidavit of Indigency and Application for Eligibility for Waiver of Fees Costs or Security in a Civil Case

KANAWHA

vs. ABN-AMRO MORTGAGE GROUP, INC.,

CASE 07-C-1586 KAN

MARTHA JEANETTE KARNES

ISSUED SUM & 4 CPYS; PAUPER'S AFD; CASE INFO SHEET; COMPLAINT # LET FR SS DTD 8/10/07; SUM W/RET (8/2/07 SS) AS TO ABN # AMBRO MORTGAGE GROUP INC., W/RWR # LET FR SS DTD 8/10/07; SUM W/RET (8/2/07 SS) AS TO FEDERAL # HOME LOAN MORTGAGE CORP. W/RWR ACTION 1 07/30/07 2 08/14/07 3 08/14/07 5 08/14/07 DATE LINE

EXHIBIT A IN THE CIRCUIT COURT OF KANA WHA COUNTY, WEST VIRGINIA

MARTHA JEANETTE KARNES

Plaintiff,

v.

CIVIL ACTION NO. 07. C. 1586

ABN-AMRO MORTGAGE GROUP, INC., and FEDERAL HOME LOAN MORTGAGE CORPORATION,

Defendant.

COMPLAINT

INTRODUCTION

This case arises out of loan servicer abuse. The Defendant, Netherlands-based ABN-AMRO Mortgage Group, Inc.¹ ("ABN-AMRO") is an abusive loan servicer that regularly refuses payments made by borrowers on their home mortgages in an attempt to pursue foreclosure on the borrowers' homes. In this case, ABN-AMRO refused the Plaintiff's mortgage payments, despite the fact that the payments would bring the account current. ABN-AMRO then repeatedly referred the Plaintiff to foreclosure, notwithstanding the fact that their foreclosure attorney has advised ABN-AMRO that the account was current.

PARTIES

- The Plaintiff, Martha Jeanette Karnes, is a West Virginia citizen. She entered into a 1. consumer loan with Defendant ABN AMRO Mortgage Group in or around June of 2004.
- 2. The Defendant, ABN-AMRO Mortgage Group, Inc. ("ABN-AMRO"), is a (a) Michigan corporation licensed to do business in West Virginia. Its parent is Netherlands bank ABN-

¹ The name ABN-AMRO is a product of the 1991 merger of two banks from the Netherlands, the Algemene Bank Nederland (ABN) and Amsterdam-Rotterdam Bank (AMRO).



AMRO Bank, NV. Its corporate headquarters is located at 2600 West Big Beaver Road, Troy, Michigan, 48084. At all times relevant to this action ABN-AMRO is servicer of the Plaintiffs' loan that is the subject of this action.

(b) The Defendant Federal Home Loan Mortgage Corporation ("Freddie Mac") is a private company with a Congressional charter to make home mortgage loans. Its corporate headquarters at 820 Jones Branch Drive, McLean Virginia, 22102. Freddie Mac is liable for the acts or omissions of its servicing agent, the Defendant, ABN-AMRO.

STATEMENT OF FACTS

- 3. On or about June 30, 2004, the Plaintiff took out a loan with the defendant, ABN AMRO Mortgage Group, Inc..
- 4. Due to changes in her employment situation she was unable to make payments in approximately July, 2005.
- 5. (a) The Defendants began a systematic campaign of calls and harassment to the Plaintiff.
- (b) In or around December of 2005, the Plaintiff began receiving foreclosure letters from the Defendant.
- (c) Under the threat of foreclosure, on or around January 17, 2006, the Plaintiff signed and sent the Defendants a forbearance agreement and a certified check in the amount of \$3,100.
 - (d) Included in the forbearance agreement were approximately \$850 in attorney fees.
- (e) According to the forbearance agreement, the Plaintiff also agreed to make monthly payments of \$849.95 for four consecutive months.
- 6. (a) From January 2006 June of 2006, the Plaintiff made her one payment of \$3,100 plus four additional monthly payments of \$849.95.

Case 2:07-cv-00541 Document 1-1 Filed 08/31/07 Page 5 of 22

- (b) All of these checks were accepted and cashed by the Defendant.
- 7. (a) On June 30, 2006, the Plaintiff received a letter from the Defendant stating that she was in violation of her forbearance agreement and owed them \$1,525.33 in back payments.
- (b) The Plaintiff repeatedly contacted the Defendant in an effort to get the matter resolved but none of her calls were returned.
- 8. In or around early July, the Plaintiff sent in another monthly payment in her original payment amount of \$621.64.
- 9. (a) In or around July of 2006, the Plaintiff received a check from the Defendant in the amount of \$849.95. This was said to be an excess amount in her escrow account.
- (b) In July, the Plaintiff also received a check for \$621.64 which represented the amount of the monthly payment she had made that month.
- 10. (a) In or around early August, the Plaintiff sent the Defendant another monthly payment of \$621.64.
- (b) Also in August, the Plaintiff got a check from the Defendant in the amount of \$621.64 which represented the amount of the monthly payment she had made that month.
- 11. (a) In or around August of 2006, the Plaintiff again started to receive foreclosure letters.
- (b) The Plaintiff repeatedly called the Defendant to try to resolve the issues there were with her account.
- (c) Plaintiff even sought counsel who repeatedly communicated with the foreclosure offices of Golden and Amos.
- (d) Because of the communications with Golden and Amos and the fact that she had sent in proof of all her payments made, the Plaintiff believed the foreclosure sale was put off.

- 12. (a) Because the Plaintiff was waiting for the Defendant to get the issues on her account resolved, and because they kept sending her payments back, the Plaintiff did not send in monthly payments for September or October.
- (b) On October 31, 2006, the Plaintiff then got a letter saying she had five days to vacate her property because her property had been sold at a foreclosure sale on September 13, 2006.
- 13. The Plaintiff received a letter dated June 25, 2007, demanding further payment and threatening to foreclose on the Plaintiff's property, despite the fact that the home had already been sold and she had already been asked to vacate the premises.

COUNT I - BREACH OF DUTY OF GOOD FAITH AND FAIR DEALING

- 14. The Plaintiff incorporates the previous paragraphs by reference.
- 15. The Defendant ABN-AMRO breached its duty of good faith and fair dealing implied in every contract that neither party shall do anything which will have the effect of destroying or injuring the right of the other party to receive the benefit of their contract.
- 16. The Defendant ABN-AMRO as a matter of intentional and planned business practices, breached its duty by:
- (a) adding charges to the Plaintiff's account, returning payments, and moving to foreclose on the Plaintiff's home;
- (b) charging amounts not authorized by the contract or law and conditioning reinstatement on false amounts due;
 - (c) illegally accelerating the note; and
 - (d) pursuing foreclosure in lieu of other legal remedies.
- 17. The Plaintiff was damaged by the Defendant's breach of its duty of good faith and fair dealing.

WHEREFORE, Plaintiff respectfully prays that the Court enter judgment in her favor and against the Defendants as follows:

- (a) The Court enter declaratory judgment that practices are illegal as alleged, and enjoin the Defendants from any further attempt to enforce all or part of the contracts or assert liability thereunder;
- (b) The Court Order that the foreclosure sale be vacated, and the property be deeded back to the Plaintiff;
 - (c) Enjoining the illegal practices as alleged;
 - (d) Actual damages;
 - (e) Reasonable attorneys fees and the cost of this litigation;
 - (f) Such other relief as the Court may deem equitable and just.

COUNT II - ILLEGAL DEBT COLLECTION

- 18. The Plaintiff incorporates the previous paragraphs by reference.
- 19. The Defendant ABN-AMRO returned payments rather than credit them upon receipt against payments due, in violation of West Virginia Code section, 46A-2-115.
- 20. The Defendant attempted to collect charges not authorized by the parties' agreement or law, in violation of West Virginia Code section 46A-2-115.
- 21. The Defendant ABN-AMRO employed unfair and unconscionable collection tactics and misrepresented the amount of a claim in violation of *West Virginia Code* sections 46A-2-127(d), -128.

WHEREFORE, Plaintiff respectfully prays that the Court enter judgment in their favor and against the Defendant as follows:

(a) The Court enter a declaratory judgment that Defendant is engaging in false and misleading and unconscionable debt collection as alleged and enjoin the illegal conduct;

Case 2:07-cv-00541 Document 1-1 Filed 08/31/07 Page 8 of 22

- (b) The Court Order the foreclosure sale vacated, and that the property be deeded back to the Plaintiff;
- (c) Actual damages and civil penalties of \$4,000 for each violation pursuant to West Virginia

 Code sections 46A-5-101(1) & 106;
 - (d) Reasonable attorney fees and the cost of this litigation; and
 - (d) Such other relief as the Court may deem reasonable and just.

THE PLAINTIFF DEMANDS A JURY TRIAL ON ALL ISSUES SO TRIABLE.

MARTHA JEANETTE KARNES, By Counsel.

Bren J. Pomponio (State Bar No. 7774)

Daniel F. Hedges (State Bar No. 1660)

Mountain State Justice, Inc.

922 Quarrier Street, Suite 525

Charleston, WV 25301

(304) 344-3144

(304) 344-3145 (fax)

COUNSEL FOR PLAINTIFF

IN THE CIRCUIT COURT OF KANAWHA COUNTY, WEST VIRGINIA

MARTHA JEANETTE KARNES,

Plaintiff,

v.

CIVIL ACTION NO. 07 · C·1586

ABN-AMRO MORTGAGE GROUP, INC., and FEDERAL HOME LOAN MORTGAGE CORPORATION,

Defendant.

SERVE:

Federal Home Loan Mortgage Corporation 820 Jones Branch Drive McLean, VA 22102

SUMMONS

To: The Above-Named Defendant:

IN THE NAME OF THE STATE OF WEST VIRGINIA,

You are hereby summoned and required to serve upon Bren J. Pomponio/Mountain State Justice, Inc., whose address is 1031 Quarrier Street, Suite 200, Charleston, West Virginia, 25301, an answer, including any related counterclaim you may have, to the Complaint filed against you in the above-styled civil action, a true copy of which is herewith delivered to you.

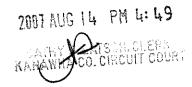
You are required to serve your answer to the Complaint within thirty (30) days after service of this Summons upon you, exclusive of the day of service. If you fail to do so, judgment by default will be taken against you for the relief demanded in the Complaint and you will be thereafter barred from asserting in another action any claim you may have which must be asserted by counterclaim in the above-styled civil action.

Date: 7/30/07

Case 2:07-cypqq4E poqumest Treffled 08/34/PATP age 10 of 22 STATE OF WEST VIRGINIA



Secretary of State



Building 1, Suite 157-K 1900 Kanawha Blvd., East Charleston, West Virginia 25305 Telephone: 304-558-6000 Toll Free: 866-SOS-VOTE

www.wvsos.com

LEGAL NOTICE

Cathy Gatson, Circuit Clerk Kanawha County Courthouse 111 Court Street Charleston, WV 25301-2500

I am enclosing:

August 10, 2007

Civil Action: 07-C-1586

			4
	summons	1_	original
	notice		affidavit
	order		answer
	petition		cross-claim
	motion		counterclaim
	interrogatories		request
	suggestions	_1_	certified return receipt
	subpoena duces tecum		request for production
	summons and complaint		request for admissions
	summons returned from post office		no return from post office
	summons and amended complaint		notice of mechanic's lien
-	3rd party summons and complaint		suggestee execution

which was served on the Secretary at the State Capitol in her capacity as your statutory attorney-in-fact. According to law, I have accepted service of process in the name and on behalf of Federal Home Loan Mortgage Corporation.

Please note that this office has no connection whatsoever with the enclosed documents other than to accept service of process in your name and on your behalf as your attorney-in-fact. Please address any questions about these documents directly to the court or to the plantiff's attorney, shown in the enclosed paper. Please do not call the Secretary of State's office.

Sincerely,

Penney Barker, Manager

Business & Licensing Division

Remay Basker

45

2. Article Number 71.60 3901 9849 8675 2140	COMPLETE THIS SECTION ON DELIVERY A. Received by (Please Print Clearly) C. Signature Agent Addresses D. Is delivery address different from item 12 If YES, enter delivery address below:
Service Type CERTIFIED MAIL. Restricted Delivery? (Extra Fee) Yes	,
1. Article Addressed to: 07-C-1586 Federal Home Loan Mortgage Corporation 820 Jones Branch Drive McLean, VA 22102	
PS Form 3811, January 2005 Domestic	Return Receipt

UNITED STATES POSTAL SERVICE

PRINT YOUR NAME, ADDRESS AND ZIP CODE BELOW

First Class Mail US Postage Paid Permit No. G - 10

Indidicibilitation of the secretary of state process section Building 1 room 157K 1900 Kanawha blvd e Charleston wv 25305-0777

IN THE CIRCUIT COURT OF KANAWHA COUNTY, WEST VIRGINIA

MARTHA JEANETTE KARNES,

Plaintiff,

CIVIL ACTION NO. 07. (. 1584

ABN-AMRO MORTGAGE GROUP, INC., and FEDERAL HOME LOAN MORTGAGE CORPORATION,

Defendant.

SERVE:

ABN-AMRO Mortgage Group, Inc. 2600 West Big Beaver Road Troy, Michigan, 48084

SUMMONS

To: The Above-Named Defendant:

IN THE NAME OF THE STATE OF WEST VIRGINIA,

You are hereby summoned and required to serve upon Bren J. Pomponio/Mountain State Justice, Inc., whose address is 1031 Quarrier Street, Suite 200, Charleston, West Virginia, 25301, an answer, including any related counterclaim you may have, to the Complaint filed against you in the above-styled civil action, a true copy of which is herewith delivered to you.

You are required to serve your answer to the Complaint within **thirty (30)** days after service of this Summons upon you, exclusive of the day of service. If you fail to do so, judgment by default will be taken against you for the relief demanded in the Complaint and you will be thereafter barred from asserting in another action any claim you may have which must be asserted by counterclaim in the above-styled civil action.

Clerk of Count

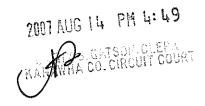
Date: 130107

EXHIBIT D

Case 2:07-cy post to prome state of 22







Building 1, Suite 157-K 1900 Kanawha Blvd., East Charleston, West Virginia 25305 Telephone: 304-558-6000 Toll Free: 866-SOS-VOTE

www.wvsos.com

LEGAL NOTICE

Cathy Gatson, Circuit Clerk Kanawha County Courthouse 111 Court Street Charleston, WV 25301-2500

I am enclosing:

August 10, 2007

Civil Action: 07-C-1586

 summons	_1_	original
 notice		affidavit
 order		answer
 petition		cross-claim
 motion		counterclaim
 interrogatories		request
 suggestions	1_	certified return receipt
 subpoena duces tecum		request for production
 summons and complaint		request for admissions
 summons returned from post office		no return from post office
 summons and amended complaint		notice of mechanic's lien
 3rd party summons and complaint		suggestee execution

which was served on the Secretary at the State Capitol in her capacity as your statutory attorney-in-fact. According to law, I have accepted service of process in the name and on behalf of ABN Amro Mortgage Group, Inc..

Please note that this office has no connection whatsoever with the enclosed documents other than to accept service of process in your name and on your behalf as your attorney-in-fact. Please address any questions about these documents directly to the court or to the plantiff's attorney, shown in the enclosed paper. Please do not call the Secretary of State's office.

Sincerely,

Penney Barker, Manager

Business & Licensing Division

Lester & young P.

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40

2. Article Number 71-LD 3-DI - 7847 86-75 21-33 3. Service Type CERTIFIED MAIL 4. Restricted Delivery? (Extra Fee) Yes 017 Article Addressed to: 07 - C - 10 80 ABN Amro Mortgage Group, Inc. C. T. Corporation System P.O. Box 951 Charleston, WV 25323	C. Signature D. Is delivery address different from pane 12 Yes If YES, enter delivery address below
PS Form 3811, January 2005 Domestic Retur	nillinillinillinill

UNITED STATES POSTAL SERVICE

PRINT YOUR NAME, ADDRESS AND ZIP CODE BELOW

First Class Mail US Postage Paid Permit No. G - 10

Inhibitual distribution and individual secretary of state process section Building 1 Room 157K 1900 KANAWHA BLVD E CHARLESTON WV 25305-0777

MEMORANDUM TO CLERK FOR INSTITUTING CIVIL ACTION 30 PM 2:51

To the Clerk of the Circuit Court of Kanawha County, West Virginia

MARTHA JEANETTE KARNES,

Plaintiff,

v.

CIVIL ACTION NO. O

ABN-AMRO MORTGAGE GROUP, INC., and FEDERAL HOME LOAN MORTGAGE CORPORATION,

Defendant.

Days to Answer

Type of Service

ABN-AMRO Mortgage Group, Inc. Federal Home Loan Mortgage Corporation

Secretary of State Secretary of State

Please issue summons in the above-styled action as indicated.

Original and 2 copies of Complaint furnished herewith.

Bren J. Pomponio (WV Bar ID No. 7774)

Daniel F. Hedges (WV Bar ID No. 1660)

Mountain State Justice, Inc.

1031 Quarrier Street, Suite 200

Charleston, WV 25301 304/344-3144

304/344-3145 (fax)

COUNSEL FOR PLAINTIFF

\$145 No Sum. Iss Iss. Sum.+4 cc __\$10cm X __ Ket. to Atty. Mailed CM/RM \$5 clk X Mailed to sos w/ck# w/ck#

Sent to

PLAINTIFF: Martha Jeanette Karnes	CASE NUMBER:
DEFENDANTS: ABN-AMRO Mortgage Group, Inc., et al.	

II. TYPE OF CASE:

TORTS	OTHER	CIVIL
/_/ Asbestos	/_/ Adoption	/_/ Appeal from Magistrate Court
/_/ 'Professional Malpractice	/X/ Contract	/_/ Petition for Modification of Magistrate Sentence
/_/ Personal Injury	/_/ Real Property	/_/ Miscellaneous Civil
/_/ Product Liability	/_/ Mental Health	/_/ Other
/_/ Other Tort	/_/ Appeal of Administrative Agency	

III.	JURY I	DEMAND:	<u>/X</u> /	Yes	_/_/	No				
	CASE V	WILL BE R	EADY FOR	TRIAL BY	Y <u>7/2008</u>	3				
IV.	ACCOM		DUE TO F	A DISABII	OR WITNES: LITY OR A			E REQUIRE SI ES / <u>X</u> / 1	PECIAL	
	/_/ /_/ /_/ /_/	Interpre Reader o	ter or ot r other a	her auxi	y aid for	d for t the vi	he heari sually i	ng impaired	· · · · · · · · · · · · · · · · · · ·	

Attorney Name: Bren J. Pomponio

Representing:

Firm:

Mountain State Justice, Inc.

 $\frac{X}{P}$ Plaintiff $\frac{A}{N}$ Defendant

Address:

1031 Quarrier Street

Suite 200

/_/ Cross-Complainant /_/ Cross-Defendant

Charleston, WV 25301

Dated: July 30, 2007

Telephone: 304/344-3144

/_/ Pro Se

IN THE <u>Circuit</u> COURT OF <u>Kanzwha</u> COUNT	Y, WEST VIRGINIA
Martha Jeanette Karnes v. ABN-AMRO, et al. Plaintiff Defendant	_ CASE NO. <u>07: C-/58</u> (
AFFIDAVIT OF INDIGENCY AND APPLIC. ELIGIBILITY FOR WAIVER OF FEES, COSTS, OR SECUR	Ann. 13*
A. Information for the Applicant:	
1. You will be allowed to file and carry on your civil proceeding without given costs that would otherwise be required, if the court finds that you meed the o	ving security or paying fees or fificial financial guidelines.
2. You must file a separate affidavit and application anytime your financial sofficial guidelines or anytime the court orders you to do so.	situation no longer meets the
3. At any time you may request or the court may require review of your elig time the court may require you to pay fees or costs previously waived or to p	ibility for a waiver; and at any ay future fees or costs.
4. When you sign this form, you will have to swear or affirm that you have a provided all information sought, to the best of your knowledge and ability. If incomplete and/or false information, you may be prosecuted for the crime of your may be proved the your may be proved the your may be prov	f you knowingly give any
5. The information you give in this form will be confidential only in a domes	stic violence or a divorce case.
Except for signatures, all information must be clearly printed.	
B. Information about You and Your Case:	
1a. Name: Martha Jeanette Karnes b. Telephone Nur	mber: (304)549-5703
c. Address: 4770 Bomont Rd., Glen, W 25088	
2. Describe what is involved in your case: <u>predatory lending</u>	

EXHIBITF

Affidavit of Indigency & Application, page 2 of 3

3a. Do you have a lawyer? Yes
b. Have you paid or will you have to pay your lawyer? <u>no</u>
c. Will you have to pay your lawyer only if you win?
C. Information about Your Financial Situation:
1. What is your current yearly <u>household</u> net (take-home) income from <u>all</u> sources (salary or wages, business(es), government payments, rents, pensions, interest, etc.): \$ [13,920]
2a. List the names and relationships to you of all the persons supported by this income, whether or not the are household members: <u>Frica Karnes (daughter -/00%)</u>
b. What is the total number of these persons?
3. How much money do you and your household members have in cash, checking and savings accounts, deposit certificates, an/or bonds (liquid assets)? \$
4a. List your regular monthly household dept-payment and other expenses (mortgage, car, and other debt payments; food, rent, utilities, medical transportation, child-care, and other expenses):
See 3 less than \$500
b. What is the total amount of these monthly expenses? \$
5a. List all cars, trucks, motorcycles, or recreational vehicles (all-terrain vehicles, motor homes, snowmobiles, boats), including their make, model, and year, that you and your household members own collateral assets readily convertible to cash):
196 Ford Ranger
b. What is the total value of these items?
Sa. List all real estate (houses, lots, land, rental property, other commercial property) that you or your nousehold member own:
Still making payments (owes approx. \$55,000)
b. What is the total value of these items? \$ 60,000

Affidavit of Indigency & Application, page 3 of 3
7. What would the consequences be for you if a waiver of fees, costs, or security is denied?
unable to pursue case
By signing my name on this form, I swear to or affirm: (1) the completeness and truthfulness, to the best of my ability and knowledge, of the information I have provided and (2) my belief that I have a right to a waiver.
Signature of Affiant-Applicant:
Taken, subscribed, and sworn to affirmed before me, by the person whose signature appears above, on this day of July, 2007, in January. County, West Virginia.
Signature of Notary (Clerk or Deputy Clerk):
OFFICIAL SEAL NOTARY PUBLIC STATE OF WEST VIRGINIA KIM R. COOPER Mountain State Justice, Inc. 1031 Quarrier Stroot, Suite 200
Charleston; WV 25301 My Commission Expires Sept. 18, 2016 For Court Use Only
The affiant's application for a waiver is (clerk: initial one) (granted) denied.
Date: 7/30/07 Signature of Clerk or Deputy: With Supplications of Clerk or Deputy: Signature of

FINANCIAL GUIDELINES FOR DETERMINING ELIGIBILITY FOR WAIVER OF FEES, COSTS, OR SECURITY IN CIVIL CASES IN THE WEST VIRGINIA COURTS

FROM JANUARY 1, 1995, until Directed Otherwise by Administrative Order of the Chief Justice

(W. Va. Code § 59-2-1, Circuit Court Civil Rule 77(e), and Magistrate Court Civil Rule 22)

In making determinations of eligibility for waiver of fees, costs, or security, authorized court personnel shall be mindful of citizens' right of access to the court and right to the benefit of court services.

A. Initial Determination of Eligibility for Waiver by Clerk or Deputy Clerk

If the amount of Line C1 of the affidavit is <u>less</u> than the amount shown in the income chart below for the number of dependents listed in Line C2b of the affidavit AND the amount in Line C3 minus \$500 is <u>less</u> than the amount in Line C4b of the affidavit, THEN the application for waiver should be granted UNLESS the amount in Line C5b of the affidavit is <u>more</u> than the income chart amount.

B. Review of Eligibility for Waiver by the Court

The court may take into account all information provided in the affidavit, any evidence submitted in the action, and the income chart below, and may require the party alleging eligibility for waiver to provide additional information, beyond the affidavit, satisfactory to the court.

C. Income Chart (August 1994)*

NUMBER OF PEOPLE DEPENDENT ON HOUSEHOLD INCOME	YEARLY NET INCOME
1	\$ 11,000
2	15,000
3	19,000
4	23,000
5	27,000
6	31,000
7	35,000
8	39,000
9	43,000
10	47,000

Based on Poverty Income Guidelines for the U.S. Department of Health and Human Services. 42 U.S.C. § 9902(2). 59 Fed. Reg. 28 (1994).